



December 19, 2022

Dear CPS Energy Customer,

Thank you for allowing us to serve your energy needs. We are reaching out to inform you about an upcoming project in your area to convert some of our existing overhead electric lines to underground lines for improved electric service reliability. We are undertaking this project because underground electric lines are generally less susceptible to damage and/or service interruptions due to storms, vehicles, trees, and animals than overhead lines.

The enclosed brochure contains location details and other project information. Construction is scheduled to start in February 2023, with a duration of 6 to 8 months. We will let you know if delays occur that extend activities beyond that timeframe.

Engineering and construction personnel, including CPS Energy contractors, may need to perform on-site field assessments and construction activities in the easement on your property. We'll also make temporary spray paint markings on the ground identifying underground utility locations. As our work moves through your neighborhood, crews will ensure your property is returned to the state it was in when work began. These activities will require access to your property, and our personnel will attempt to contact you before entering.

During this project, you may experience temporary power outages that are necessary for our field crews to perform their work safely. We will notify you by phone at least one to two business days before any planned outage to inform you of the outage start time and approximate duration. A notice with specific outage information will be placed on your door one day before any planned outage.

Please be sure we have the correct contact phone number and email to reach you. Log on to Manage My Account through cpsenergy.com or reach our Energy Advisors by calling **210-353-2222** to update our records so we can contact you in a timely manner with this important information.

If you have any questions about this project, please contact Robert Payne at **210-353-2642** or by email rpayne@cpsenergy.com. Information about the project is available at cpsenergy.com/infrastructure. We appreciate your patience and understanding while we complete this work to serve you better.

Sincerely,

A handwritten signature in black ink, appearing to read "Brian D. Bartos".

Brian D. Bartos, PE
Senior Director, Distribution Engineering